Hello, this is Ridhima Shirodkar from Government College of Arts, Science and Commerce, Khandola, we're looking at stress management and we're looking at the next module of the same where we will be seeing the characteristics and sources of stress. So the outline would be the characteristics of stressful events and sources within the self, which we will be focusing on. All the learning outcome would be to understand the various features of stressors and to understand various sources of stress within oneself. So let's look at the characteristics of stressful events to begin with. There are two factors thatassess whether a particular event is stressful or not. Sowhen we look at whether a particular event is considered to be stressful or not, there are factors where the situationis taken into place and the individual factors which arealso seen so depends a lot of things depend upon a person toperson, so something as small as you know, making sure partiescould be stressful for some, and for some they may not be at all.So there are individual factors. An situation factors which comein play a role here. So does that suggest that Evansevents that have strong demand

Zahner imminent tends to bequite stressful? For instance, if person A knows that he or sheis likely to have a painful surgery in the coming week, heor she will be stressed and this would be a stressor. So if I'mgoing to have a surgery, I know the amount of time it takes torecover and things like that. So that would be quite stressfulfor the person. So now let's take a look at various eventsand how and the features of these particular events and whyare these events quite stressful to some people? So the firstkind we're looking at a cold as life transitions when we move from one phase of a life to another, and this can be quitestressful to most people. For instance, when our schoolstudent from 10 standard moves on to higher secondary 11th and12th, when it well, standard student moves on to college. These are all events that can be stressful. Getting married and entering a new family or getting a child. These are importantlife transitions that can bring with them an element of stress.Difficult timing could be another feature. For example, I'm not saying that you cannot study at anytime. Of course, learning is a continuous process, but when older peopletend to go into college, what happens is that there is a gapin education, so the timing at

that point is quite difficultfor them because they are now moving into a situation wherepeople may be much younger to them. Their classmates andthings like that. So this would be just an example, but eventsthat happen earlier or later than the norm, they can be guitestressful to some people. Ambiguity when there is a lackof clarity in a situation like for example, you've taken up anew job and they have not told you your roles and functions inthat job, so you really do not know what to do. So there is alack of clarity over here. Low desirability, some circumstancesare undesirable for most people, like for example when I am toldthat see you don't have the job anymore, it is obviously something that will cause me stress or you know you're acoconut tree falling on your car. Let's say these areundesirable events, you know not everybody, not most people, don't really want that to happen to them. And these would causeyou stress and low control ability, situations that are notwithin an individuals. Behavioral and cognitivecontrol. For example. I'm I'm having this constant backacheand no matter how much medication or have no matter howmuch jogador this backache is not going. Or you know thisparticular thought is creeping

in my mind and I'm trying to getrid of it but I cannot. So that situation is not in my controlso these are few characteristics of events which are there that could make an event very stressful. And they become astressor to an individual moving to the next part of this module. The sources of stress means how is stress cause where does thiscreep in? How does it have its origin to say we look at sourceswithin the person itself? So we're looking at this person andwe're looking what is there within this particular personthat is causing stress. One major thing is illness. Illnessto an individual or to any family member can be a source ofgreat stress to the person. Elise demands a lot from theperson and age tends to play a low roll. So if I'm much olderperson, an elderly gentleman or a woman has gotten an illnesslike let's say you know osteoporosis and all they madeface a lot of disability and they may be worried that whowill look after me in the future. I will have to bedependent on people so that may cause a lot of stress. On theother hand, a child may not actually understand or theimplications of having a particular kind of illness soyou not at least temporarily. The child will be able to adjust

enough. Better manner becausechildren have lesser understanding is compared to anolder individual. The nature of the illness. Two effects, adegree of stress and the way the individual perceives it. So ifyou know that the illness is quite a chronic one and it is, you know a lifelong illness like let's say multiple sclerosis or something like that, then there will be great amounts of stressattached to these particular kinds of illness. Another causeof stress which we will look at is that of conflict. Conflictarises when there are two competing forces. An individualhas to make a choice. So there is a choice which you have to make. We're here and makingchoices is not easy. So let's look at firstly theapproach approach conflict. So let's say I'll give you a verysimple example. So you have an ice cream cone over here. I hopethis looks like an ice cream cone, and then you have a sweetover here and your mom comes and tells you or whoever yourcaregiver it says you have to choose one, but you like both, yeah, so this is the approach. Approach conflict where thereare two choices. Both these choices are appealing to theperson, but still they have to choose one. Levels of stresswill not be as great in this

particular conflict. Let's lookat avoidance avoidance conflict. Both the choices you do not likeso you are told you either clean the bathroom for today or you dothe dishes for today both I don't like. Again, you have tochoose one, give some amount of stress. This is avoidanceavoidance. Let's look at uh, approach avoidance or singlegoals. Goal has its pros and cons. Now for example, as I gaveyou the example of the back surgery. So I'm having backsurgery now. The advantages that you know when I have the backsurgery, my pain which is there is going to go and I'm going to be fine. Disadvantage is that the recovery is very very long and painful. The money will gofor surgery. Things like that. So again, you have to choose.OK, so everything in life has this approach avoidance thing, and these are again stressful

situations which are thereindividuals may face extreme stress when faced with conflictsin their lives. And this is another source of stress thatcomes from within the individual. Yeah, so we lookedat avoidance avoidance approach, approach, approach, avoidance,right individuals know that if the choice made us wrong theimplications can be serious and permanent so. If I say thatOK Cello Abby, this surgery is too expensive. I can't doit, but I have to live with this choice because the backpain will be there for a very long period of time, whichmay not be controlled even with medications.

Some of the most commonsignificant sources of stress come from goals and motives, especially those related to social motives and relationships. Social motives refer to those motives whichpeople have to be valued and respected. That's when peopleface isolation when they face rejection. When they faceconflict, they experience severe stress. So over here I'm tryingto tell you is that every individual has a motive to beaccepted, a goal to be accepted, though we save very often that Ireally don't care what this person thinks or that personthinks about me whenever we are isolated. Whenever we are leftalone, we experience stress. So in a group of friends, let's sayyour you have an opinion that differs, OK, nobody is sayingwhose opinion is right or wrong. We're just saying that you havean opinion which defers and your friends get upset with you forthis differing opinion and for a few days they kind of fuel seemto stay away from you. What do you do? Do you feelhappy about this or do you feel

a little bit anxious and alittle bit upset about this so human beings have this thing ofbeing? You know, the need to be accepted, so the moment we startfeeling this, isolation this rejection and this conflict, which comes into play, what happens is that we startexperiencing severe stress, so these are the references forthis particular module. Through this module, we've tried tounderstand the various characteristics of stress, wherewe looked at aspects like life, transition, ambiguity, uncontrollability. Lowdesirability to name a few and then we looked at certainsources of stress which come from the individual themselveswhere we looked at illness. We looked at how conflict plays arole, how when people are isolated or rejected they alsomay experience stress, so I hope you have been able to understandthe characteristics and sources of stress within self. Thank youand have a very good day.