

## Quadrant II – Transcript and Related Materials

Paper Code: COG137

Module Name: Consumer Protection Redressal Agencies, Jurisdiction and Powers

---

### NOTES

#### What is the NCDRC?

The National Consumer Disputes Redressal Commission or the NCDRC is a quasi-judicial commission established as per the provisions of the Consumer Protection Act, 1986.

- It was established in 1988.
- Its headquarters is in New Delhi.
- The NCDRC is headed by a retired or a sitting judge of the [Supreme Court](#).
- The objective of the National Consumer Disputes Redressal Commission, as well as the respective state commissions and district fora is to provide speedy, economical and summary resolution of consumer complaints or disputes.
- Currently, the NCDRC is headed by Justice R. K. Agrawal (former SC judge) and comprises seven other members.
- The NCDRC is at the apex while it has 35 state commissions and 629 district fora under it.